



## DEPARTMENT OF THE AIR FORCE

21ST SPACE WING (AFSPC)

MEMORANDUM FOR NCOA STUDENTS OCCUPYING BLDG. 1143

FROM: General Manager, Lodging

SUBJECT: Building 1143

1. Welcome to Peterson AFB and the Pikes Peak Lodge! Each member of the Pikes Peak Lodge team is dedicated to making your stay at Peterson AFB as comfortable as possible. With that in mind, I would like to take a few moments to provide you some information specific to the Visiting Airmen Quarters (VAQ – Bldg 1143), in which you will be housed, which should help make your visit a more pleasant experience.

2. This building is an older building which has several ongoing maintenance issues. Our maintenance staff works diligently with our counterparts at the 21st Civil Engineer Squadron to resolve the majority of these issues, but due to the unavailability of funding several of these problems persist:

a. **Electrical Problems:** Please be careful not to overload the outlets by running too many high wattage items simultaneously. If not, you may knock out the power not only to your room, but to your neighbors' as well.

b. **Windows:** The windows on the building are the original windows from when the building was constructed. Because these windows are so old, CE has not been able to locate replacement parts for windows that are broken. Therefore, if you are occupying a room where the window will not open please do not force it open.

c. **Hot Water:** The boiler temperature has been adjusted above recommended levels to help distribute hot water throughout the building. Everyone in this building is on a similar schedule, so please be courteous to your classmates and limit your shower usage time, particularly in the morning.

d. **Thin Walls:** Yes, the walls are very thin in this building. We have heard students comment that they could "hear pages turning in the room next door". For the next six weeks you and your fellow students are one family. Please be aware of the noise level coming from your room, and try not to disturb your neighbors.

e. **Internet Connections:** On occasion, you may have difficulty logging in using the internet port provided in your room. In many cases, several minutes later you may be able to log in with no problem. If after several attempts you are unable to log in, please report this information to the front desk personnel. Please be aware that the contractor has up to 48 hrs to respond to maintenance calls.

STRENGTH AND PREPAREDNESS

3. There are also a few guidelines we ask that you follow which will help make your stay more comfortable at Pikes Peak Lodge.

a. **No "Cooking":** Please do not use or possess hot plates of any form in the rooms. There are gas grills available for your use in the pavilion directly behind the building. Candles and incense are also prohibited.

b. **Smoking:** Smoking is prohibited in all guest rooms and all common areas. You may only smoke in designated smoking areas on Peterson AFB. There is a designated smoking area near the east entrance of the building.

c. **Doors:** The exterior and hallway doors are "fire doors" and should not be propped open at any time.

d. **Maintenance Reporting:** If you experience any routine maintenance related problems during your stay, please drop a note in the mailbox which is located on the first floor between the north and south wing. Please provide a detailed description of the problem along with your name and room number. If you have a maintenance emergency that occurs in the evening or on the weekend, please contact the front desk immediately.


e. **DO NOT Move the Furniture:** Moving the furniture damages it and shortens the lifespan of the furniture. If you move the furniture in your room, your name will be reported to the NCOA First Sergeant.

f. **Trash:** Due to liability issues our housekeeping staff is not allowed to throw any items out unless they are inside the trash can provided to you. If you are present when the housekeepers come through to clean, please notify them of what items need to be disposed of. There is a trash dumpster located in the front parking lot for excessive or over-sized trash items.

g. **Bicycles:** Bicycles, auto parts, etc. may not be kept in the rooms. Bicycles may not be locked to entrance stairways, or other stationary objects. Please use available bike racks.

4. We look forward to serving you over the next six weeks. I hope this information will help make your stay more enjoyable.

5. If you have any questions, please contact Ms. Esther Fuentes, Front Desk Supervisor, Pikes Peak Lodge, 6-7851 ext. 2029.

  
SEAN P. DOOLEY, OHA, NF-IV  
General Manager, Pikes Peak Lodge